



## Distance Student Services

AUT Library

## Requesting Library Resources

Undergraduate students can borrow books for **24 days**. You can renew books up to 3 times if it hasn't been requested by another Library user. You can request up to 20 items at one time.

Postgraduate student can borrow books for **31 days**. You can renew a book up to 6 times if it hasn't been requested by another Library user. You can request up to 50 items at one time.

[Find more info about memberships.](#)

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How to request items:

There are 3 ways to request items for Distance students:

- Search for an item through Library Search. Click on 'See all results'. Under the item title, click 'Request this item'. Select the 'Distance' option in the drop-down list under 'Pickup Location'. Click on 'Submit request'.
- Submit a request for an article or book chapter through this [online form](#) on the Library website.
- Email your request to: [distlib@aut.ac.nz](mailto:distlib@aut.ac.nz).

Books will be couriered to your address with a prepaid return bag. Recalled items must be returned within 7 days of the recall date. If you have any questions about recalls, contact the [Resource Sharing team](#).

Any photocopied material given to you by this service is in accordance with the Copyright Act 1994 and the Copyright Licensing Agreement.

Bonus+, ArticleReach & Interloan services

You can request books and articles held by Bonus, ArticleReach libraries via Library Search. This is a free service.

AUT staff and students are eligible to borrow, in person, from any other member university under the ULANZ national borrowing scheme (all New Zealand universities are ULANZ members except the University of Auckland).

If an item is not held by the AUT Library, then AUT staff and students can request it through the Interlibrary Loan system. See [this guide](#) on the Library website.

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## Information & Research Services

Through the Library website, you'll find services resources to help you with your studies, including:

- [Library search](#) - look for items in the Library collection
- [Subject guides](#) - information and resources on the subject you're studying
- [Liaison Librarians](#) - experts in their subject area and can help with more complex research questions
- [Academic writing and referencing guides](#)
- [Ask a Librarian](#) - live chat box during business hours to answer your questions.

## Online Help

- 'How to Library' section will help you set up alerts and find full-text articles and course reserve resources.
  - 'Searching for resources' section will help you to recognise different sources of information and to help you find the best sources for your research.
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## Visiting in Person

### City, North & South Campus Libraries

You can visit any of AUT's three campus libraries: City Campus, North Shore Campus or South Campus

The City Campus holds material for: Faculties of Design & Creative Technologies, Applied Humanities (except Education), Business, Department of Applied Sciences.

The North Campus holds material for: Faculty of Health and Environmental Sciences, School of Education.

The South Campus holds material for; Faculties of Health and Business, School of Education.

City Campus Library  
Level 4, WA Building  
Wellesley Street

North Shore Campus Library  
AL Building  
Akoranga Drive, North Shore

South Campus  
MA Building  
640 Great South Road, Manukau

[Find Library opening hours](#)

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## General information

Contact details for Document Supply Team

[Chat with us.](#)

Email: [distlib@aut.ac.nz](mailto:distlib@aut.ac.nz)

Postal address:

Resource Sharing  
AUT University Library  
Private Bag 92 006  
Auckland 1142

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## Eligibility

Distance Services are offered to students who:

- Live more than 50 kilometres away from the nearest AUT University Campus, or
  - Have a disability, or
  - Have exceptional circumstances who are deemed eligible by the Faculty they are enrolled in.
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## ID Cards

To register as a distance borrower, you must have a Student ID card and make contact with the Document Supply Team, contact [Student Hub](#) for an ID card.

## Useful links

- AUT Library: [library.aut.ac.nz](http://library.aut.ac.nz)
  - Distance Library request form: <https://library.aut.ac.nz/forms/distance-library-request-form>
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## Login & password

You need your Student login and password to access Library resources via the internet, such as databases, journals and websites.

Find your Student login on your study invoice or your Student ID card.

Your password is your birthdate, e.g. 05mar.

Usernames and passwords are case-sensitive.

For IT or password queries, contact ICT support: [www.ithelp.aut.ac.nz](http://www.ithelp.aut.ac.nz) or phone 0800 288 428.

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## Text alerts

Register for text alerts at: [www.aut.nz/library-text-alerts](http://www.aut.nz/library-text-alerts)

You will be sent a text alert when items you have loan are recalled by another user.

**We advise all distance students to register for the text alert service.**